



VIDEO VISITATION REFERENCES

1. COBB COUNTY ADULT DETENTION CENTER

Location: Marietta, GA

Contact: Lt. Col. Janet Prince (770) 499-4221

Email: janet.prince@cobbcounty.org

Facility Size: 3,500 Beds

System Size: 219 stations

Installation Date: January 2009 (ADC); December 2010 (New Superior Courthouse)

Project Summary

Cobb County purchased all video visitation components as a part of a larger construction project. Black Creek systems control many of the Cobb County facilities that have standardized with Black Creek as their primary security solution provider. The Visitation Center outside of the Adult Detention Center consists of (60) public visitation booths arranged in (15) Black Creek quad pods; (2) scheduling stations; (2) 52" display monitors for display of visitation schedules; and (1) family/wheel chair accessible visitation booth. Within the Adult Detention Center there are (123) inmate visitation stations. Prior to visitation, visitors are biometrically verified via fingerprint scan. The turnstile will then open allowing them to proceed to their pre-assigned visitation station. Cobb County is currently using Black Creek Video Visitation for professional visits. Attorneys have the ability to visit inmates from a visitation station located within the New Superior Courthouse five miles from the jail. Remote visitation is made possible through a fiber connection installed by the county which connects the two buildings.

2. DOUGLAS COUNTY LAW ENFORCEMENT CENTER

Location: Douglasville, GA

Contact: Chief Deputy Jeff Nalley (770) 920-4950

Email: jnalley@sheriff.douglas.ga.us

Facility Size: 1,500 Beds

System Size: 147 stations

Installation Date: December 2012

Project Summary

Douglas County purchased all video visitation components as a part of a larger new construction project which included the Black Creek Super Display® Touchscreen System and Personal Detention Assistants (PDA's). Black Creek was selected by the county to perform both the design work and all aspects of the security control system as part of the project team. The Visitation Center adjacent to the Law Enforcement Center consists of (56) public visitation booths arranged in (14) Black Creek quad pods; (4) private attorney visitation booths; (1) family/wheel chair accessible visitation booth; (1) scheduling station; (1) enrollment station; and (2) 52" display monitors for display of visitation schedules. Visitor identity is biometrically verified via fingerprint scan prior to proceeding onto respective pre-assigned visitation station. Within the Law Enforcement Center itself there are (108) inmate visiting stations and (2) roll around inmate visitation stations. Douglas County recently implemented remote web-based public visitation and now offers public and professional visitors the option of visiting from their home or office for a small fee. These web-based remote visitation sessions are generating a revenue stream for the facility.

3. EDMONTON NEW REMAND CENTRE

Location: Edmonton, Alberta, Canada
Contact: Melody Kotyk, Program Manager (780) 638-5118
Email: Melody.Kotykat@gov.ab.ca

Facility Size: 1,952 beds
System Size: 176 stations
Installation Date: April 2013

Project Summary

Alberta Infrastructure/Justice and Solicitor General in Alberta Province, Canada purchased all video visitation components for this prototype facility which is part of a larger project intended to implement video visitation as the new standard of secure visiting throughout the Alberta Province. Black Creek was responsible for providing all equipment and software along with the complete installation and commissioning of the system. Centre 170 is a public visitation center located approximately 18 miles away from the secure Edmonton Remand Centre. Centre 170 public visitation components consists of (58) public visitation stations; (2) family/wheel chair accessible visitation booths; (2) public touchscreen scheduling kiosks; (1) 46" LCD monitor for public visitation scheduling display; (2) enrollment workstations; and (5) administration/monitoring workstations. Within the New Edmonton Remand Centre there are (111) inmate visiting stations, (3) roll around inmate visitation stations, and (2) monitoring workstations. The New Remand Centre has an inmate capacity of 1,952 beds (expandable to 2,816 with the planned future addition of 3 housing pods). Additional features of the system include flexible online and in-person scheduling tools, extensive reporting capabilities, telephone, email and system station messaging capabilities, visit monitoring, and network storage of all visitation sessions, as well as a bidirectional interface with Alberta's existing offender management system.

4. FLOYD COUNTY JAIL

Location: Rome, GA
Contact: Maj. Bob Sapp (706) 252-1254
Email: bobsapp1@bellsouth.net

Facility Size: 828 beds
System Size: 75 stations
Installation Date: May 2015

Project Summary

Floyd County purchased all video visitation components as a part of larger security upgrade project that included the Black Creek Super Display® Touchscreen System. The Visitation Center consists of (13) public visitation booths; (4) private attorney visitation booths; (1) family/wheel chair accessible visitation booth; (1) scheduling station; (1) enrollment station; and (2) 46" display monitors for display of visitation schedules. Within the Jail itself there are (55) Inmate Visiting Stations located in the various dayrooms for inmate access.

5. EL PASO COUNTY CRIMINAL JUSTICE CENTER

Location: Colorado Springs, CO
Contact: Calvin Hedgeman (719) 390-2113
Email: calvinhedgeman@elpasoco.com

Facility Size: 1,783 beds
System Size: 159 stations
Installation Date: February 2017

The El Paso County implementation was a replacement of an obsolete analog-based video visitation system. The county has a separate visitor center located outside the secure perimeter of the correctional facility which includes (28) public visitation booths and (4) private attorney visitation booths; (1) public scheduling kiosk equipped with a driver's license scanner allows visitors to register and schedule visits without staff involvement. Within the jail itself there are (116) inmate visiting stations located in the various dayrooms for inmate access. Existing county workstations (10) were retrofitted and licensed as administrative/ scheduling/ monitoring workstations. The system includes interfaces to the county's inmate management system and to the Colorado State Message Switch to allow automated checks of visitors for outstanding wants/warrants at the time a visit is scheduled. Operational interfaces were provided in both English and Spanish to accommodate inmates/families for whom Spanish is the primary language. El Paso County recently implemented remote web-based public visitation and now offers public and professional visitors the option of visiting from their home or office for a small fee. These web-based remote visitation sessions are generating a revenue stream for the facility.

