



SECURITY SYSTEM SUPPORT TECHNICIAN

Black Creek Integrated Systems is a leading national supplier of highly sophisticated, computerized, and integrated electronic security systems for the correctional industry. Black Creek systems feature state-of-the-art components such as control devices, onsite and online video visitation systems, cameras, and real-time inmate tracking with our RFID tracking devices. In its 40+ years of existence, Black Creek has developed an unequalled reputation for innovation and excellence in the design of its products and the support of its clients.

We are seeking a qualified and experienced mid-level security system support technician for a full-time position in our Field Operations Department.

Essential Duties:

➤ **In Office Duties:**

- Assist in the setup, configuration, and testing of locking control, CCTV, access control, and intercom systems
- Provide remote online and technical support for the installation and commissioning of electronic security equipment and systems including locking control systems, CCTV systems, access control, and intercom systems for Black Creek Installation Technicians and Installing Subcontractors
- Perform remote post-installation training for customers

➤ **On Jobsite Duties:**

- **Position may require travel up to 50% of the year**
- Perform on-site commissioning and testing of systems
- Perform on-site installation training for customers and installation subcontractors
- Perform on-site assessment and coordinate with design engineering team to collect details of existing systems to be modified or replaced
- Perform additional miscellaneous tasks as required

Job Qualifications/Requirements:

- **Minimum 3-5 years** low voltage or security system installation experience
- Must pass and maintain a criminal history/background check sufficient to work inside correctional facilities
- Extensive knowledge in terminal strip, punch block, cat. 6, and minor solder terminations
- Strong electrical background
- Ability to work with minimal supervision
- Demonstrated leadership/supervision experience
- Ability to read and understand basic electrical schematics and instructions

- Strong computer hardware and networking skills
- Working knowledge of Microsoft Office
- Must furnish basic hand tools
- Maintain wire termination standards and color coding
- Ability to differentiate colors
- Ability to lift minimum of 50 pounds
- Must have and maintain valid driver license with clean driving record

Education Requirements:

- Two year electronics degree or equivalent training and experience
- A+ Certification required (Will be required within 6 months of hire date)

Working at Black Creek

In addition to offering competitive compensation, we offer a generous benefit package that includes:

- 401(k) retirement plan
- Vacation/personal time program
- Paid holidays
- Health and dental insurance
- Life insurance
- Long term disability insurance
- Tuition reimbursement program