



DATA SHEET

IP VISITOR® for Cisco® Unified Communications Manager

Connecting Incarcerated Populations to the People That Really Need to Communicate With Them

Product Overview

Developed in partnership with Cisco®, Black Creek's **IP Visitor®** for Cisco® Unified Communications Manager (IPV/CUCM) is a complete video conferencing solution for corrections that allows public agencies to leverage their existing CUCM infrastructure to make prescheduled inmate video conferencing available to users on an enterprise basis.

In addition to providing on-premise and web-based public-to-inmate visitation, IPV/CUCM provides the entire spectrum of enterprise users with a convenient and secure method to schedule and conduct video conferencing with incarcerated inmate populations through the use of Cisco endpoints ranging from hardened inmate stations to IP phones and web, mobile and desktop clients. Beneficiaries include:

- Law enforcement
- Probation and parole
- Telemedicine and mental health service providers
- Judges and public defenders

The marriage of industry-leading Cisco video conferencing with Black Creek's elegant correctional software applications has resulted in a high-end correctional video conferencing solution running on a common platform for use by cost-conscious agencies that value reliability, staff efficiency and one-stop support.

Contact your Cisco Account Representative or Black Creek directly at sales@blackcreekisc.com for more information on using your existing Cisco Call Manager platform to offer secure video conferencing services between your incarcerated inmate population, members of internal and external organizations and the general public, all with no impact on staff.



Features

- Provides a single platform for all video conferencing needs of public agencies with incarcerated inmate populations.
- Broad Cisco endpoint support ranging from hardened inmate stations to mobile devices accommodates the most complex enterprise use cases.
- Internet-accessed scheduler is fully integrated with facility's inmate management system assuring inmates will be where they are supposed to be and that an appropriate endpoint will be available when a conference time is selected.
- Supports all categories of multi-party inmate video conferencing needs including judicial connectivity for court proceedings, attorney consultation, probation and parole assessments, telemedicine encounters, video interpretation and public visitation both on-premise or over the Internet.
- Highly automated scheduling, visit connection and management features minimize staff involvement in the inmate video conferencing process.
- Built-in support for revenue-based video visitation.

Solution Components

Part No.	Description	Notes
Core Application Licenses		
2100-200-0010	IP VISITOR® Scheduling and Connection Manager for CUCM Master Server Application License	One license required per IP VISITOR® system per instance of Cisco® Unified Communications Manager. Includes interface with user agency's inmate management system. (Additional interface charges from inmate management system vendor may apply.)
2100-200-0020	IP VISITOR® Facility Application License for CUCM	One license required for each discrete facility housing inmates where video visitation is being conducted.
2100-200-0030	IP VISITOR® Public Visitation Center Application License for CUCM	One license required for each discrete location where the public conducts on-premise or remote video visitation with one or more facilities.
2100-200-0050	IP VISITOR® Satellite Administration/Monitoring Center Application License for CUCM	One license required for each satellite location where the IP VISITOR® system is administered and/or monitored.
2100-200-0060	IP VISITOR® On-Premise, Endpoint Client Access License for CUCM	One license required for each inmate or public video visitation endpoint including fixed stations and mobile devices.
2100-200-0070	IP VISITOR® Recording & Monitoring Agent License for MediaSense	One license required if user agency intends to monitor and/or record video visits.
2100-200-0080	IP VISITOR® Administrative & Scheduling Workstation Client License for CUCM	One license required per workstation. Requires BCIS Part No. 2100-030-0300 Administrative/Scheduler Workstation or equivalent.
2100-200-0100	IP VISITOR® Monitoring Workstation Client License for CUCM	One license required per workstation. Requires BCIS Part No. 2100-030-0302 Monitoring Workstation or equivalent.
2100-200-0110	IP VISITOR® Operator Workstation Client License for CUCM	One license required per workstation. Requires BCIS Part No. 2100-030-0304 Operator Workstation or equivalent.
2100-200-0120	IP VISITOR® Enrollment Workstation Client License for CUCM	One license required per workstation. Requires BCIS Part No. 2100-030-0306 Public Visitor Enrollment Workstation or equivalent.
2100-200-0120	IP VISITOR® Telemedicine Station Client License for CUCM	One license required per workstation. Requires BCIS Part No. 2100-010-0160 Telemedicine Station.
Add Ons		
2100-210-0010	IP VISITOR® Auto Failover Agent License for Scheduling and Connection Manager for CUCM	One license required if SCM backup server is employed.
2100-210-0020	IP VISITOR® Telephone Messaging Server License for CUCM	One license required to implement telephone messaging to public visitors related to visit schedule changes.
2100-210-0030	IP VISITOR® Enrollment/Scheduling Kiosk Client License	One license required per kiosk. Requires BCIS Part No. 2100-040-0200 Enrollment/Scheduling Kiosk.
2100-210-0040	IP VISITOR® Public Scheduling Display Client License	One license required for each public scheduling display message board employed in the system. BCIS Part No. 2100-060-0800 Public Scheduling Display and Decoder.
2100-210-0050	IP VISITOR® Biometric Interface Client License	One license required for each biometric fingerprint reader employed in the system. Requires BCIS Part No. 2100-050-0500 Fingerprint Scanner.
2100-210-0060	IP VISITOR® Driver's License Scanner Interface Client License	One license required for each driver's license scanner deployed in the system. Requires BCIS Part No. 2100-050-0600 Driver's License Scanner.
2100-210-0070	IP VISITOR® Access Control Interface Client License	One license required for each controlled access point (turnstile or electric door lock) deployed in the system.
2100-210-0080	IP VISITOR® Commissary Interface Agent License	One license required if user agency anticipates debiting an inmate's commissary account for fees related to video visitation. Specify commissary software vendor when ordering. (Additional interface charges from commissary software vendor may apply.)
2100-210-0090	IP VISITOR® NCIC Interface Agent License	One license required if user agency anticipates querying NCIC through the IP VISITOR® System.
2100-210-0100	IP VISITOR® Web-based Visitation Extension for CUCM	Required if user agency anticipates conducting web-based visitation.
2100-210-0110	IP VISITOR® Revenue-Visitation Extension for CUCM	Required If user agency anticipates charging for web-based visitation. Requires Web-based Visitation Extension. (Separate Merchant Services Agreement required for credit/debit card transactions.)
2100-210-0120	IP VISITOR® Web-based, Remote Client Access License for CUCM	One license required for each concurrent, web-based visitation session. Min. 10. Requires BCIS Part No. 2100-210-0100 Web-based Visitation Extension.
Support		
2100-900-0010	IP VISITOR® Annual Support Plan	Provides unlimited telephone support during normal business hours and software patches for the life of the plan.

About Black Creek

[Black Creek Integrated Systems](#) is a turn-key source for modern correctional facility security control systems and security management software solutions that reduce the cost of corrections. Black Creek focuses only on the corrections market – installing integrated security and records management solutions in jails, prisons, courthouses, and government facilities across the nation.

About Cisco

[Cisco](#) is the worldwide leader in IT that helps companies seize the opportunities of tomorrow by proving that amazing things can happen when you connect the previously unconnected. At Cisco customers come first and an integral part of our DNA is creating long-lasting customer partnerships and working with them to identify their needs and provide solutions that support their success.

